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**Children's Health Centers of VNA Community Services, Inc.  
Earns National Recognition for Patient Centered Home**

*Physician Practice Connections® - Patient-Centered Medical Home™ standards emphasize enhanced care through patient-clinician partnership*

Washington – The National Committee for Quality Assurance (NCQA) today announced that the Nurse-Managed Children's Health Centers of VNA Community Services, Inc., of Abington and Norristown, PA, has received Recognition from the Physician Practice Connections – Patient-Centered Medical Home (PPC-PCMH) program for using evidence-based, patient-centered processes that focus on highly coordinated care and long-term participative relationships.

The Patient-Centered Medical Home (PCMH) is a promising model of health care delivery that aims to improve the quality and efficiency of care. PPC-PCMH identified practices that promote partnerships between individual patients and their personal clinicians, instead of treating patient care as the sum of several episodic office visits. Each patient's care is tended to by clinician-led care teams, who provide for all the patient's health care needs and coordinate treatments across the health care system. Medical home clinicians demonstrate the benchmarks of patient-centered care, including open scheduling, expanded hours and appropriate use of proven health information systems. Early evaluations of the PPC-PCMH have shown promising results in improving care quality and lowering costs by increasing access to more efficient, more coordinated care. By avoiding unnecessary hospitalizations and emergency room visits, these early results are producing savings for payers, purchasers and patients.

"The patient-centered medical home promises to improve health and health care," said NCQA President Margaret E. O'Kane. "The active, ongoing relationship between a patient and a clinician in medical homes fosters an all-too-rare goal in care: staying healthy and preventing illness in the first place. PPC-PCMH Recognition shows that the Children's Health Centers of VNA Community Services, Inc. has tools, systems and resources to provide its patients with the right care at the right time."

To receive recognition, which is valid for three years, the Children's Health Centers' team demonstrated the ability to meet the program's key elements embodying characteristics of the medical home. The standards are aligned with the joint principles of the Patient-Centered Medical Home established with the American College of Physicians, the American Academy of Family Physicians, the American Academy of Pediatrics and the American Osteopathic Association.

The Children's Health Centers of VNA Community Services, Inc. met key program components in the following areas:

- Written standards for patient access and enhanced communications.
- Appropriate use of charting tools to track patients and organize clinical information.
- Responsive care management techniques with an emphasis on preventive care.
- Adaptation to patient's cultural and linguistic needs.
- Use of information technology for prescriptions and care management.
- Use of evidence-based guidelines to treat chronic conditions.
- Systematic tracking of referrals and test results.
- Measurement and reporting of clinical and service performance.

To find primary care medical practices and clinicians affiliated with practice sites that have been recognized by the Physician Practice Connections – Patient-Centered Medical Home program please visit <http://recognition.ncqa.org>. For further information, contact NCQA Customer Support at 888.275.7585.

### ABOUT VNA COMMUNITY SERVICES, INC.

For five generations, as an independent community non-profit agency, VNA Community Services, Inc. has been providing health and human services to those most in need in Eastern Montgomery County and surrounding communities. The Nurse-Managed Children's Health Centers provide primary care and related services to children in need. For more information, contact VNACS at 215.572.7880 or visit the website at [vnacs.org](http://vnacs.org).

### ABOUT NCQA

Celebrating its 20<sup>th</sup> anniversary in 2010, NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCAA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA is committed to providing health care quality information for consumers, purchasers, health care providers and researchers.